



Complaints About Us



In an ideal world there would be no need to complain about anything. Unfortunately there will be occasions when something we have done or said has caused upset to you or your family. We strive hard to ensure this does not happen. However, should that be the case, please let us know. There are several ways to do this.

You could:

- Make an appointment to see your child's teacher.
- Make an appointment to see the Headteacher or Deputy Headteacher.
- Telephone school to speak to the Headteacher or Deputy Headteacher.
- Write a note in your child's Home-School Diary.
- If your situation is urgent or quick to resolve you could come into school and hope someone is immediately available to speak to you – we often are.

Whatever the problem we will do our best to resolve the situation with you.

If you are unsatisfied with our response you could invoke our Complaints Policy. This is a much more serious and official route for the dealing of complaints. If you want a copy of this policy it is freely available from the School Office.